

TO OUR VALUED CUSTOMERS AT LYNDON HORNETS NEST

Sodexo Statement Regarding Credit Card Transactions:

If you used your card to make a purchase at the Lyndon-NVU Hornet's Nest between 04/22/21 through 05/14/21 these transactions were just processed by Sodexo's third party credit card processor on 5/25/21 and 05/31/21.

An issue was caused due to Sodexo's changing third-party credit card merchant processors in April of 2021. A processing/settlement delay occurred due to the transition process. The transactions should have appeared on patrons CC Statements as status "pending" on previous statement.

Related to this third-party transition process, Sodexo would also like to communicate to our customers that there was a Merchant ID(MID) programming issue discovered recently and Sodexo's Credit Card Processing Department would like to emphasize that all these transactions reported between 4/22 and 5/14 are indeed valid and credit card data was not compromised, there was just an issue with the DBA Merchant ID name.

Sodexo was notified last week by the third-party merchant that the transactions between 4/22 and 5/14 for the Hornet's Nest Sodexo Account were processed under the Sodexo - Capital Blue Cross Merchant ID Name in error. Several customers reported seeing this on their credit card statements and reported it to Sodexo. We would like to inform our customers that this issue has been resolved and the merchant name corrected to Hornet's Nest as of 6/7/21.

Our third-party merchant and credit card processing department have ensured this transition process is completed and apologize for any inconvenience this may have caused our customers at Lyndon Hornet's Nest. If you still feel you have any questions or concerns regarding your credit card transactions, please reach out via email to the Sodexo management team at Lyndon-NVU (below)and we will contact our third-party merchant on your behalf to address any questions or concerns you may have regarding this.

Sincerely

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