

State Consumer Protection Agency Contacts

Alabama

Alabama Department of Postsecondary Education
Address: 135 South Union Street
Montgomery, AL 36104
Phone: 334-293-4500
Website: <http://www.accs.cc/index.cfm/students/>

Alaska

Alaska Commission on Postsecondary Education
Address: PO Box 110505
Juneau, AK 99811-0505
Phone: 907-465-2962
Website: <http://acpe.alaska.gov/>

Arkansas

Arkansas Department of Higher Education
Address: 423 Main Street, Suite 400
Little Rock, AR 72201
Phone: 501-371-2000
Website: <http://www.adhe.edu/Pages/home.aspx>

Arizona

Arizona Attorney General
Address: 1275 West Washington Street
Phoenix, AZ 85007-2926
Phone: 602-542-5025
Website: <https://www.azag.gov/contact-us>

California

Bureau for Private Postsecondary Education
Address: 2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
Phone: 916.431.6959
Website: http://www.bppe.ca.gov/about_us/contact.shtml

Colorado

Colorado Department of Higher Education
Address: 1560 Broadway, Suite 1600
Denver, CO 80202
Phone: 303-866-2723
Website: <http://higherred.colorado.gov/DHE/contact.html>

Connecticut

Education & Employment Information Center

Address: 61 Woodland Street,

Hartford, CT 06105-2326

Phone: 800-842-0229

Website: <http://www.ctohe.org/edinfo/>

Delaware

Delaware Department of Education

Address: 401 Federal Street

(Federal & Loockerman Streets)

Dover, Delaware 19901

Phone: 302-735-4000

Website: <http://dedoe.schoolwires.net/domain/157>

Florida

Commission for Independent Education

Address: 325 W Gaines Street, Suite 1414

Tallahassee, FL 32399-0400

Phone: 850-245-3200

Website: <https://prod.flbog.net:4445/pls/apex/f?p=128:5:11870167740605>

Complaint Form: http://www.flbog.edu/contact/_doc/ComplaintFormRevisedFinal.pdf

Georgia

Nonpublic Postsecondary Education Commission

Address: 2082 East Exchange Place, Suite 220

Tucker, GA 30084-5305

Phone: 770.414.3300

Website: <http://gnpec.org/consumer-resources/>

Hawaii

Department of Commerce & Consumer Affairs, Office of Consumer Protection

Address: 235 South Beretania Street, Suite 801

Honolulu, HI 96813

Phone: 808-587-3222

Website: <http://cca.hawaii.gov/contact/>

Idaho

Idaho State Board of Education

Address: 650 West State St Rm 307

Boise, ID 83702

Phone: 208-334-2632

Website: http://www.boardofed.idaho.gov/contact_us.asp

Illinois

Illinois Board of Higher Education
Address: 431 East Adams Street, Second Floor
Springfield, IL 62701
Phone: 217-782-2551
Website: <http://www.ibhe.org/contactUs.htm>

Indiana

Indiana Commission on Proprietary Education
Address: Board for Proprietary Education
Indiana Commission for Higher Education
101 West Ohio Street, Suite 670
Indianapolis, IN 46204
Phone: 317.464.4400
Complaint Form: <http://www.in.gov/che/2744.htm>
Website: <http://www.in.gov/bpe/2333.htm>

Iowa

Iowa College Student Aid Commission
Address: Attn: Carolyn Small
603 E. 12th Street, FL 5th
Des Moines, IA 50319
Phone: 515-725-3400
Website: <https://www.iowacollegeaid.gov/content/constituent-request-review>
Complaint Form: <https://www.iowacollegeaid.gov/content/constituent-request-review>

Kansas

Kansas Board of Regents
Address: Private Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785.296.3421
Website: http://www.kansasregents.org/students/university_student_complaints
Complaint Form: http://www.kansasregents.org/state_university_student_complaint_form

Kentucky

Kentucky Council on Postsecondary Education
Address: Attn: Sarah Levy,
Director of Postsecondary Licensing
024 Capital Center Drive, Suite 320
Frankfort, KY 40601
Phone: 502-573-1555
Website: <http://cpe.ky.gov/contactus.htm>

Louisiana

Louisiana Attorney General, Office of Consumer Protection

Address: 1885 N. Third Street

Baton Rouge, LA 70802

Phone: 225-326-6079

Complaint Form: <http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>

Website: <http://www.ag.state.la.us/Article.aspx?articleID=28&catID=0>

Maine

Maine Department of Education

Address: Maine DOE

23 State House Station

Augusta, ME 04333-0023

Phone: 207-624-6600

Website: <http://www.maine.gov/doe/contact/index.shtml>

Maryland

Maryland Higher Education Commission

6 North Liberty Street

Baltimore, MD 21201

Phone: 410-767-3300

Website: <http://www.mhec.state.md.us/highered/about/Contact%20Us.asp>

Maryland Attorney General

Consumer Protection Division

200 St. Paul St.,

Baltimore, MD 21202

Phone: 410-528-8662/888-743-0823

Website: <http://www.oag.state.md.us/consumer/>

Massachusetts

Massachusetts Board of Higher Education

Address: One Ashburton Place, Room 1401

Boston, MA 02108

Phone: 617-994-6950

Complaint Form: <http://www.mass.edu/forstudents/complaints/complaintform.asp>

Website: <http://www.mass.edu/aboutus/contactus.asp>

Michigan

Licensing and Regulatory Affairs, Bureau of Commercial Services

Address: Office of Postsecondary Services

Proprietary School Unit

2501 Woodlake Circle

Okemos MI 48864

Phone: 517-241-3323

Website: <http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html>

Complaint Form: http://www.michigan.gov/documents/ag/Consumer_Complaint_Form_346645_7.pdf

Minnesota

Minnesota Office of Higher Education

Address: 1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

Phone: 651-642-0567

Website: <http://www.ohe.state.mn.us/sPages/oheContact.cfm>

Complaint Form: <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Mississippi

Mississippi Commission on College Accreditation

Address: 3825 Ridgewood Road

Jackson, MS 39211

Phone: 601-432-6647

Website: <http://www.mississippi.edu/contact/>

Complaint Form: <http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Missouri

Missouri Department of Higher Education

Address: 205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

Phone: 573-751-2361

Website: <http://www.dhe.mo.gov/contactus.php>

Montana

Montana Department of Justice, Office of Consumer Protection

Address: 2225 11th Ave.

PO Box 200151

Helena, MT 59620-0141

Phone: 406-444-4500

Complaint Form: <https://app.doj.mt.gov/apps/Oscar/default.aspx>

Website: <https://doj.mt.gov/consumer/consumer-complaints/>

Nebraska

Nebraska's Coordinating Commission for Postsecondary Education

Address: 140 N. 8th Street

Suite 300

Lincoln, NE 68508

Phone: 402-471-2847

Website: <http://www.ccpe.state.ne.us/PublicDoc/Ccpe/contact.asp>

Nevada

Commission of Postsecondary Education

Address: 8778 South Maryland Parkway Suite 115

Las Vegas, Nevada 89123

Phone: 702-486-7330

Website: <http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

New Hampshire

Department of Education- Division of Higher Education- Higher Education Commission
Address: 101 Pleasant Street
Concord, NH 03301
Phone: 603-271-0256
Website: <http://www.education.nh.gov/highered/>

New Jersey

New Jersey Department of Education via Division of One-Stop Coordination and Support
Address: P.O. Box 542
Trenton, NJ 08625-0542
Phone: 609.292.4310

New Mexico

New Mexico Higher Education Department
Address: 2048 Galisteo
Santa Fe, NM 87505
Phone: 505-476-8400
Website: <http://hed.state.nm.us/>

New York

New York State Education Department, Office of College and University Evaluation
Address: 89 Washington Ave
Room 969 EBA
Albany, NY 12234
Phone: 518-474-2593
Website: <http://www.highered.nysed.gov/ocue/contact.htm>
Complaint Form: <http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

North Carolina

Post-Secondary Education Complaints, c/o Assistant Director of Licensure and Workforce Studies,
University of North Carolina General Administration
Address: 910 Raleigh Road
Chapel Hill, NC 27514
Phone: 919-962-4558
Website: studentcomplaint@northcarolina.edu. The individual may contact UNC General Administration for further details.

North Dakota

Office of Attorney General, Consumer Protection and Antitrust Division
Address: Gateway Professional Center
1050 East Interstate Avenue, Ste. 200
Bismarck, ND 58503
Phone: 701-328-5570
Website: <http://www.nd.gov/cte/>

Ohio

Ohio Board of Regents

Address: 25 South Front Street

Columbus, OH 43215

Phone: 614-466-6000

Website: <https://www.ohiohighered.org/contact-us>

Oklahoma

Oklahoma State Regents for Higher Education

Address: 655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: 405-225-9100

Complaint Form: <http://www.okhighered.org/resources/Student-Complaint-Form/>

Website: <https://www.okhighered.org/>

Oregon

Oregon Student Assistance Commission, Office of Degree Authorization

Address: 1500 Valley River Drive, Suite 100,

Eugene, OR 97401

Phone: 800-452-8807

Website: <http://oregonstudentaid.gov/oda.aspx>

Pennsylvania

Division of Higher and Career Education, Pennsylvania Department of Education

Address: 333 Market Street

Harrisburg, PA 17126

Phone: 717-783-6788

Website: Division of Higher and Career Education, Pennsylvania Department of Education

Rhode Island

Rhode Island Board of Governors for Higher Education

Address: Shepard Bldg. Suite 524

80 Washington Street

Providence, RI 02903

Phone: 401-456-6000

Website: <http://www.ribghe.org/contact.htm>

South Carolina

SC Commission on Higher Education

Address: 1122 Lady Street, Suite 300,

Columbia, SC 29201

Phone: 803-737-2260

Website: <http://www.che.sc.gov/>

Complaint Form:

http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/complaint_procedures_and_form.pdf

South Dakota

South Dakota Office of the Attorney General, Division of Consumer Protection

Address: 1302 E Hwy 14 Suite 1

Pierre SD 57501-8501

Phone: 605-773-3215

Website: <http://atg.sd.gov/Consumers.aspx>

Tennessee

Tennessee Higher Education Commission

Address: 404 James Robertson Parkway, Suite 1900

Nashville, TN 37243-0830

Phone: 615-741-3605

Website: <http://www.tn.gov/thec/article/consumer-services>

Complaint Form: <http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf>

Texas

Texas Higher Education Coordinating Board, Academic Affairs and Research

Address: 1200 E. Anderson Lane, Austin, TX 78752 - P.O. Box 12788

Austin, TX 78711-2788

Phone: 512-427-6101

Website: <http://www.theccb.state.tx.us/?objectid=911FED6C-BB8D-FCDF-F1C1A57902BFB8F1>

Utah

Utah Division of Consumer Protection

Address: 160 East 300 South, 2nd Floor

PO Box 146704

Salt Lake City, Utah 84114-6704

Phone: 801-530-6601

Website: <http://www.dcp.utah.gov/consumerinfo/>

Complaint Form: <http://consumerprotection.utah.gov/complaints/index.html>

Vermont

Department of Education

Address: 120 State Street

Montpelier, VT 05620-2501

Phone: 802-828-3135

Website: <http://education.vermont.gov/new/html/maincontact.html>

Complaint Form: http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf

Virginia

State Council of Higher Education for Virginia

Address: 101 N. 14TH St., 10TH FL

James Monroe Building

Richmond, VA 23219

Phone: 804-225-2600

Complaint Form: <http://www.schev.edu/forms/StudentComplaintInformation.pdf>

Website: <http://www.schev.edu/schev/contact.asp>

Washington

Washington State Office of the Attorney General

Address: 1125 Washington St SE

P.O. Box 40100

Olympia, WA 98504-0100

Phone: 360-753-6200

Website: <http://www.atg.wa.gov/file-complaint#Complaint>

West Virginia

West Virginia Council for Community and Technical College Education

Address: 1018 Kanawha Blvd E, Suite 700

Charleston, WV 25301-2800

Phone: 304-558-0265

Website: <http://www.wvctcs.org/>

Wisconsin

Wisconsin Education Approval Board

Address: 201 West Washington Ave., 3rd Floor

Madison, WI 53703

Phone: 608-266-1996

Complaint Form: <http://eab.state.wi.us/resources/forms/3.01.pdf>

Website: <http://eab.state.wi.us/resources/contact.asp>

Wyoming

Wyoming Department of Education

Address: 2300 Capitol Avenue, Hathaway Building, 2nd Floor

Cheyenne, WY 82002-0050

Phone: 307-777-7690

Website: <http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Complaint Form: <http://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf>